

Cookie Policy

Last updated: 12 January 2026

Paynest is a South African platform that enables the purchase of digital products such as airtime, mobile data, prepaid electricity and prepaid water. This policy is written in plain language and is intended to support compliance with the Protection of Personal Information Act, 2013 (POPIA).

1. What are cookies?

Cookies are small text files stored on your device. They help websites remember information about your visit and device.

2. Cookies we use

Necessary cookies: required for core functionality such as login, security and transaction processing.

Analytics cookies: help us understand how Paynest is used so we can improve performance and reliability (used only with your consent).

Marketing cookies: help measure advertising effectiveness or personalise marketing (used only with your consent).

3. Managing your preferences

You can change your cookie preferences at any time in Privacy Settings. Necessary cookies cannot be disabled because the platform will not work properly without them.

4. Contact

Email: privacy@paynest.co.za